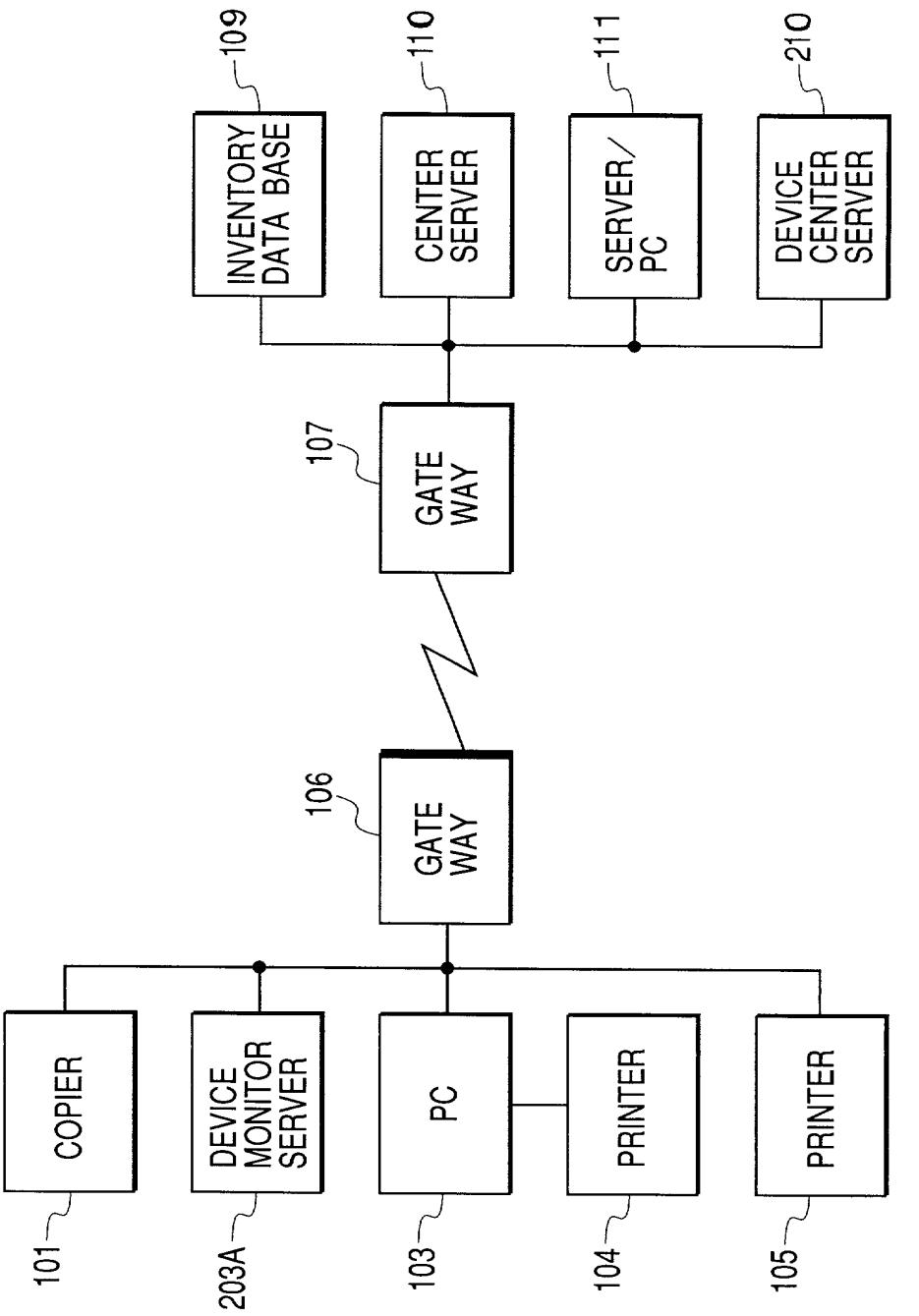
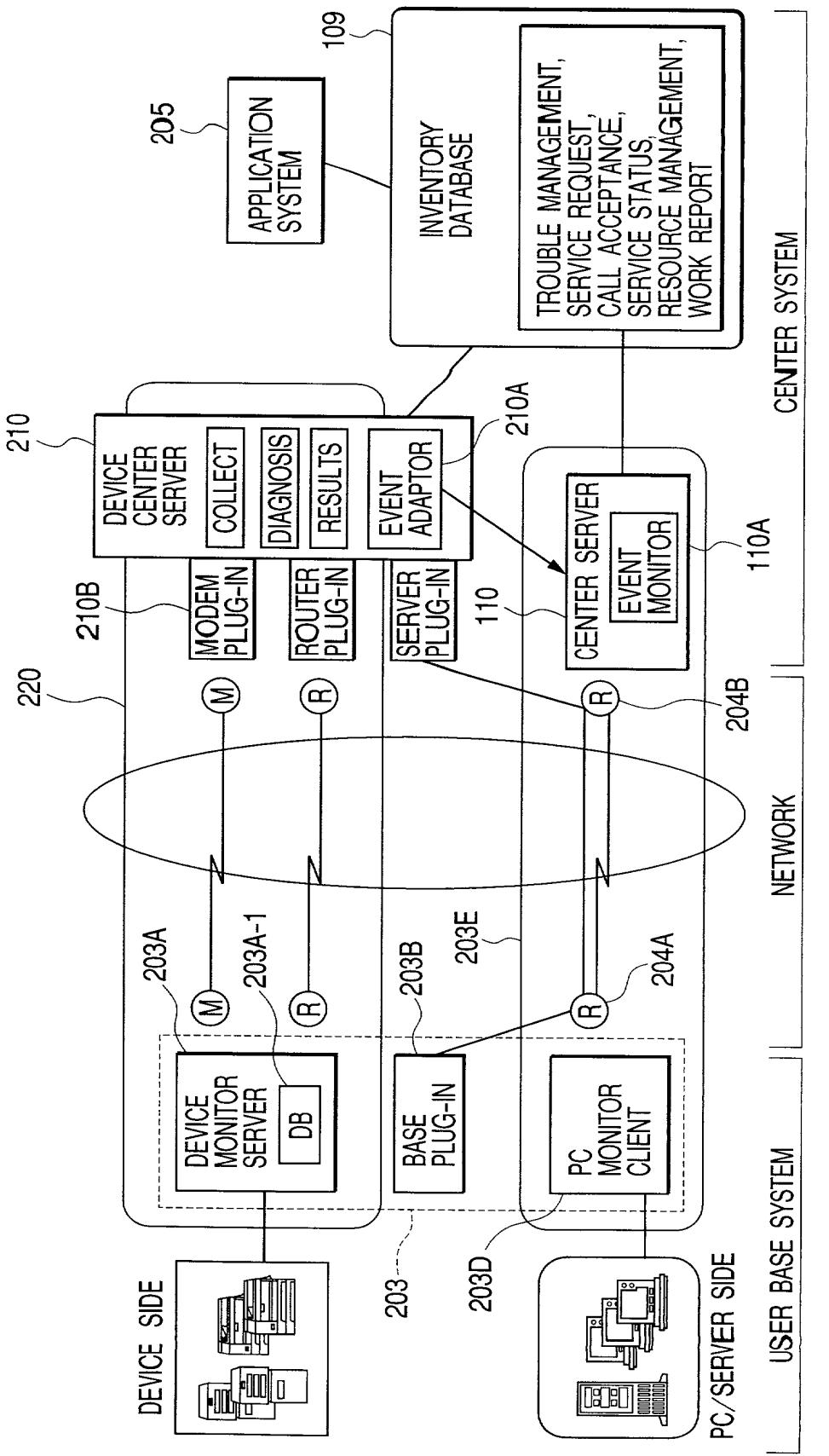


FIG. 1

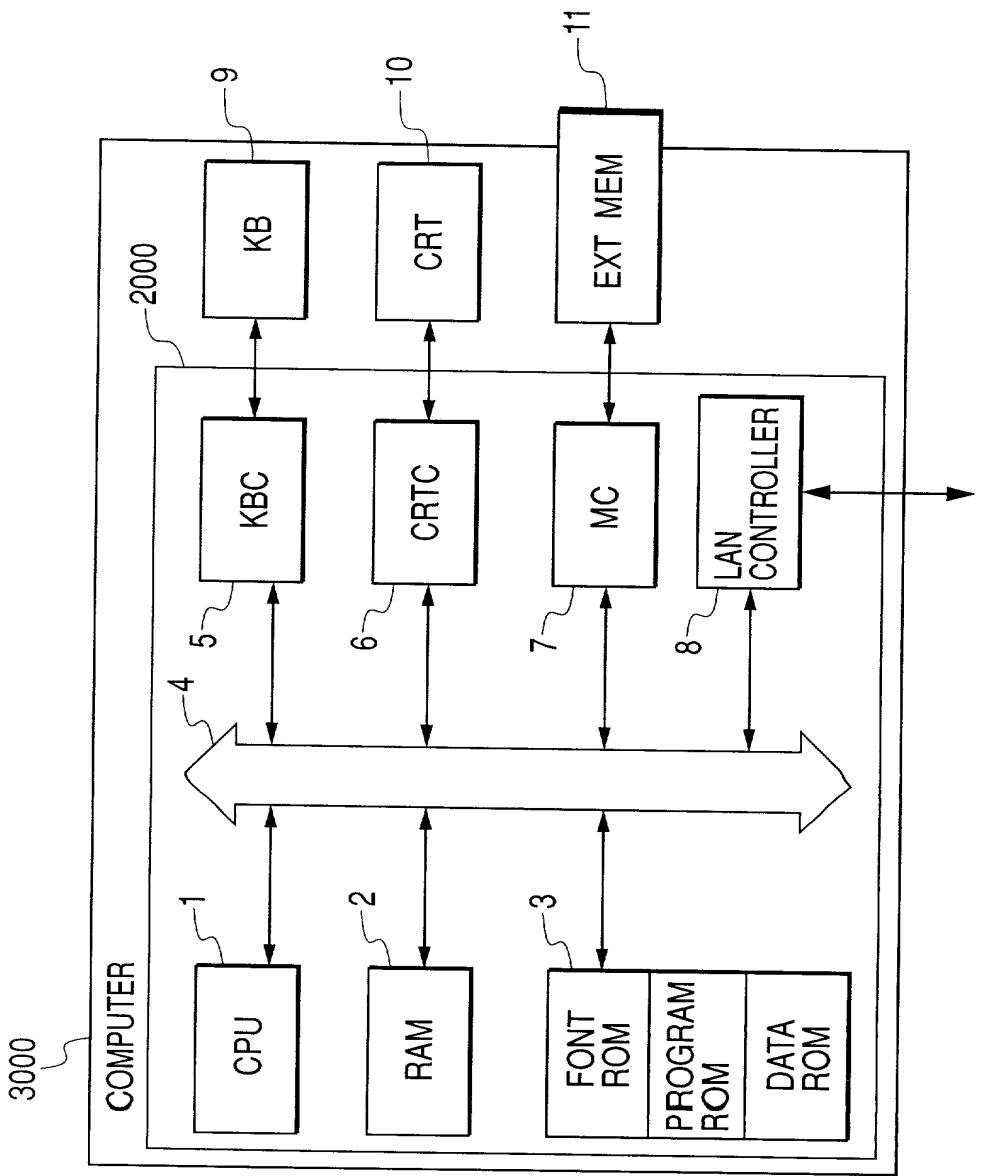


**FIG. 2**

2 / 36



*FIG. 3*



**FIG. 4**

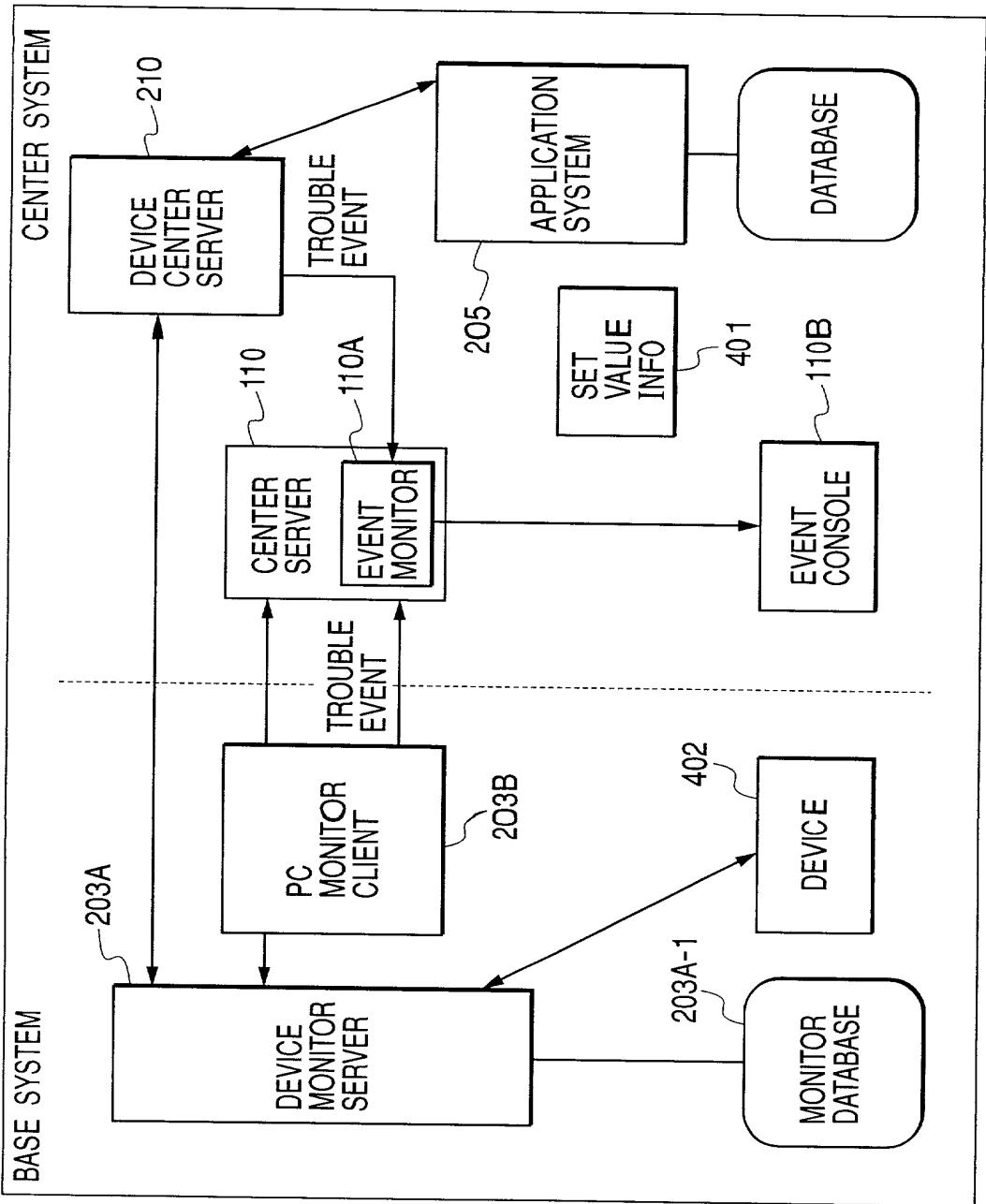


FIG. 5

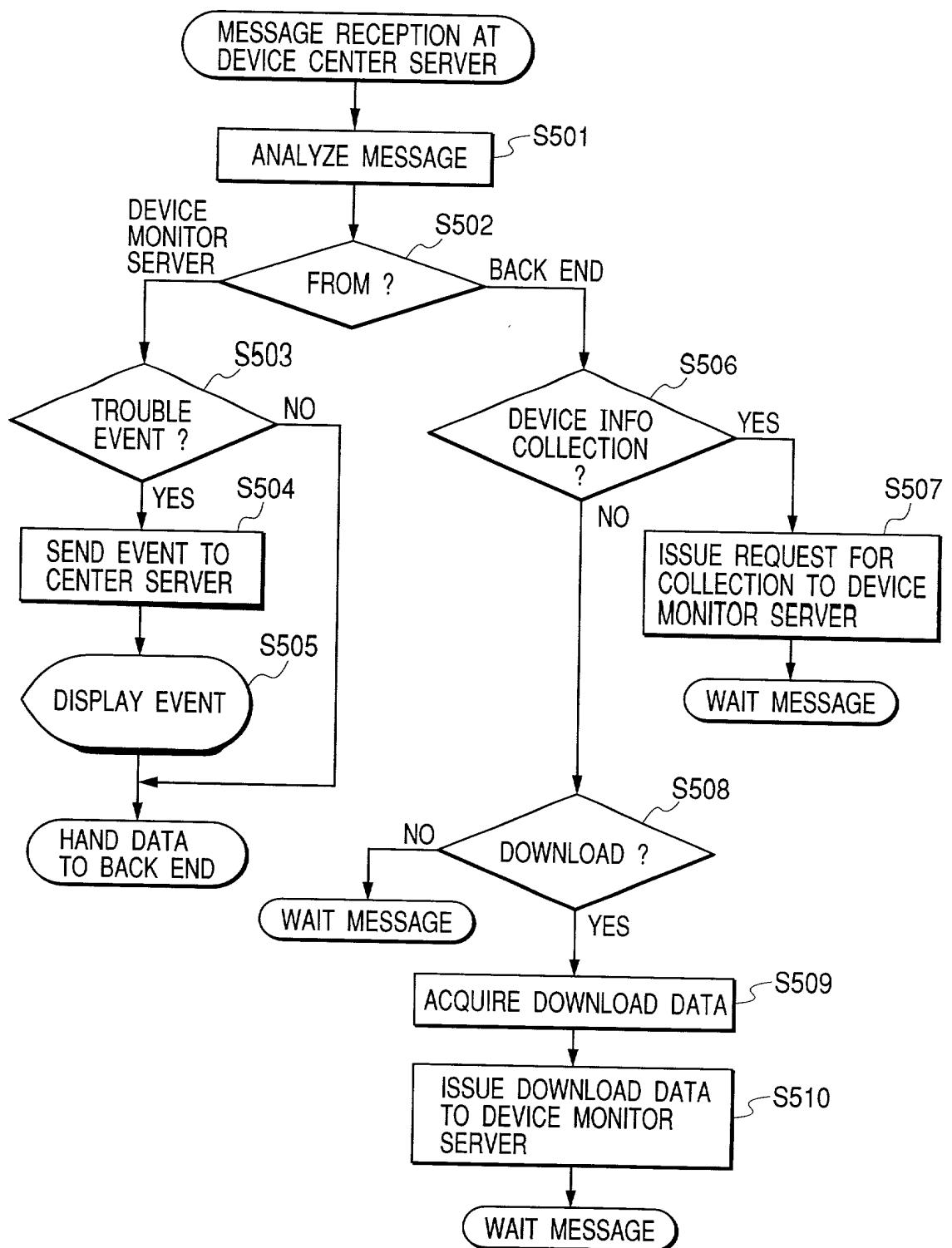


FIG. 6

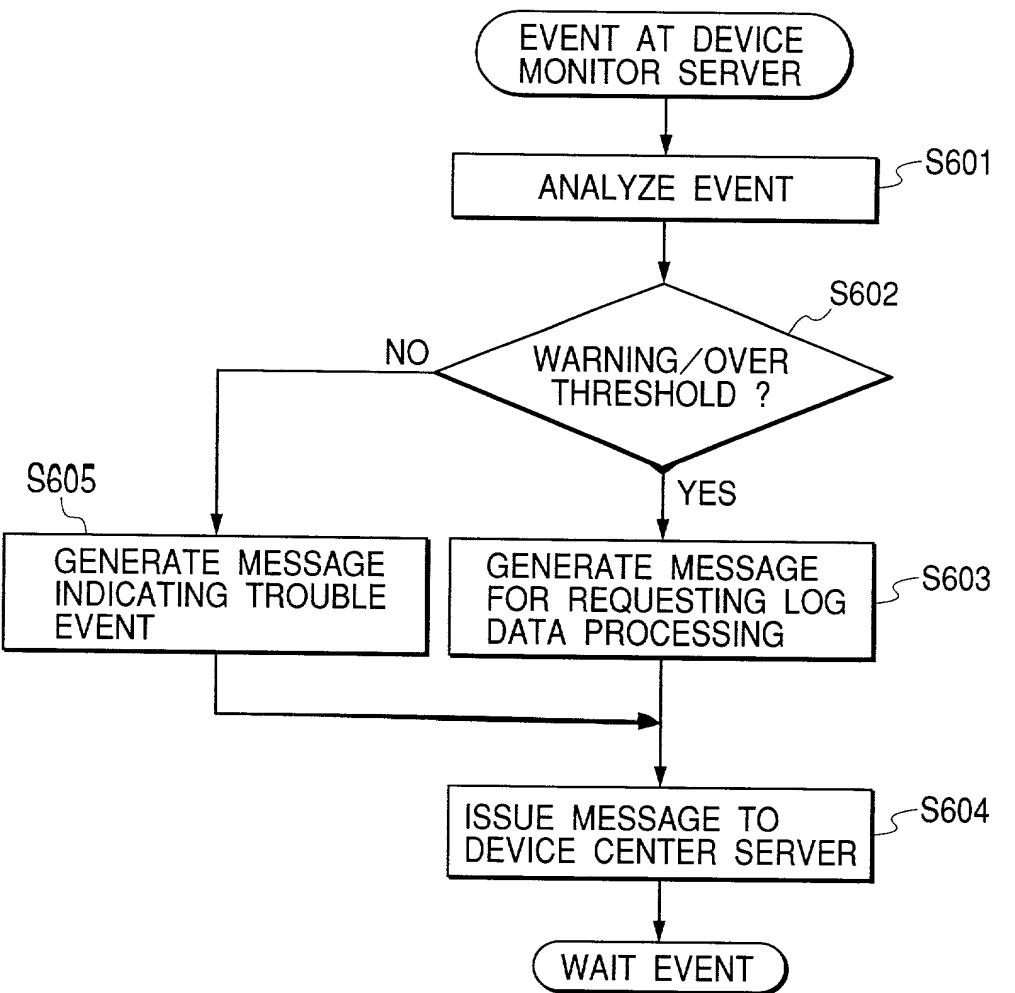
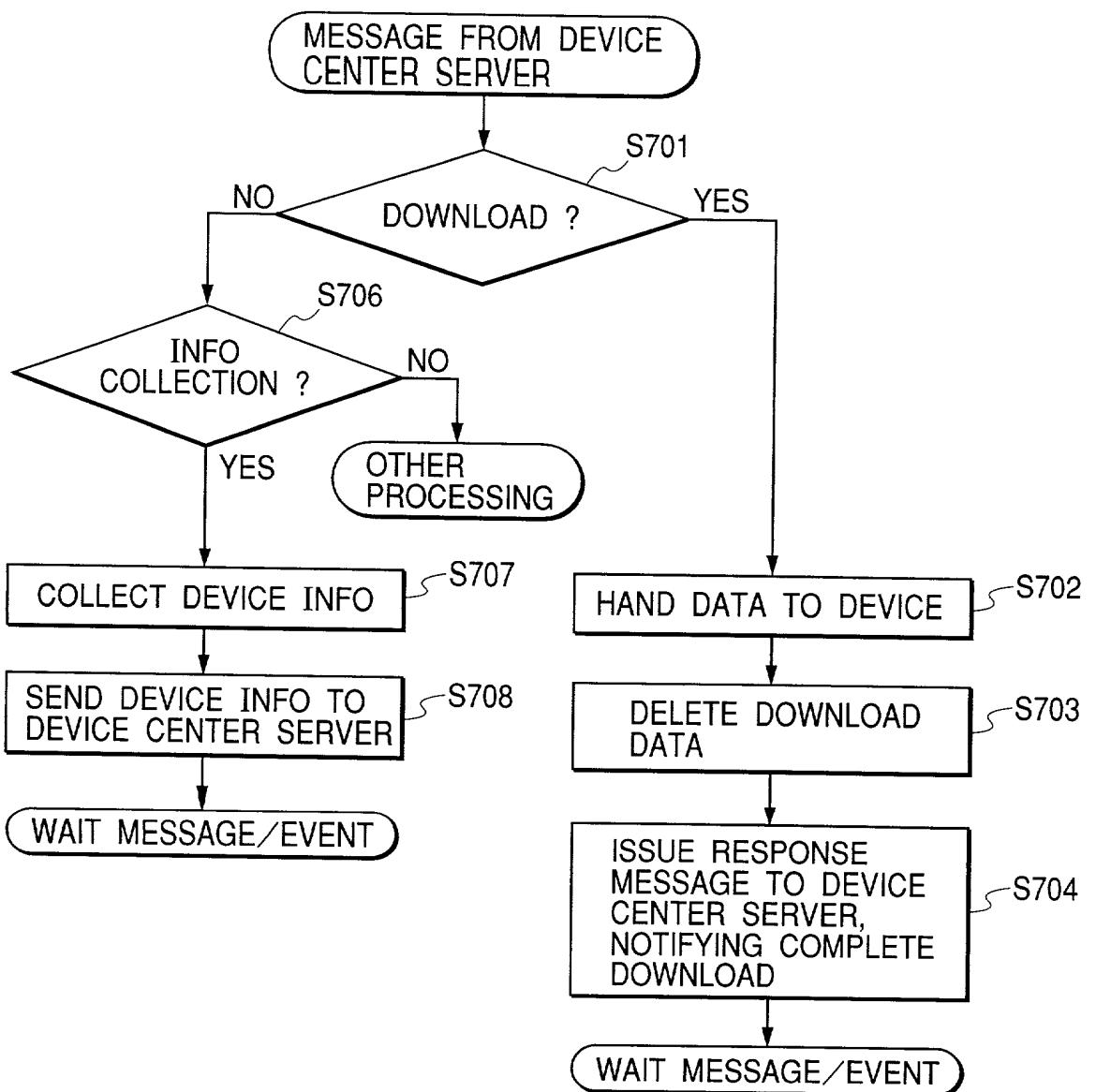


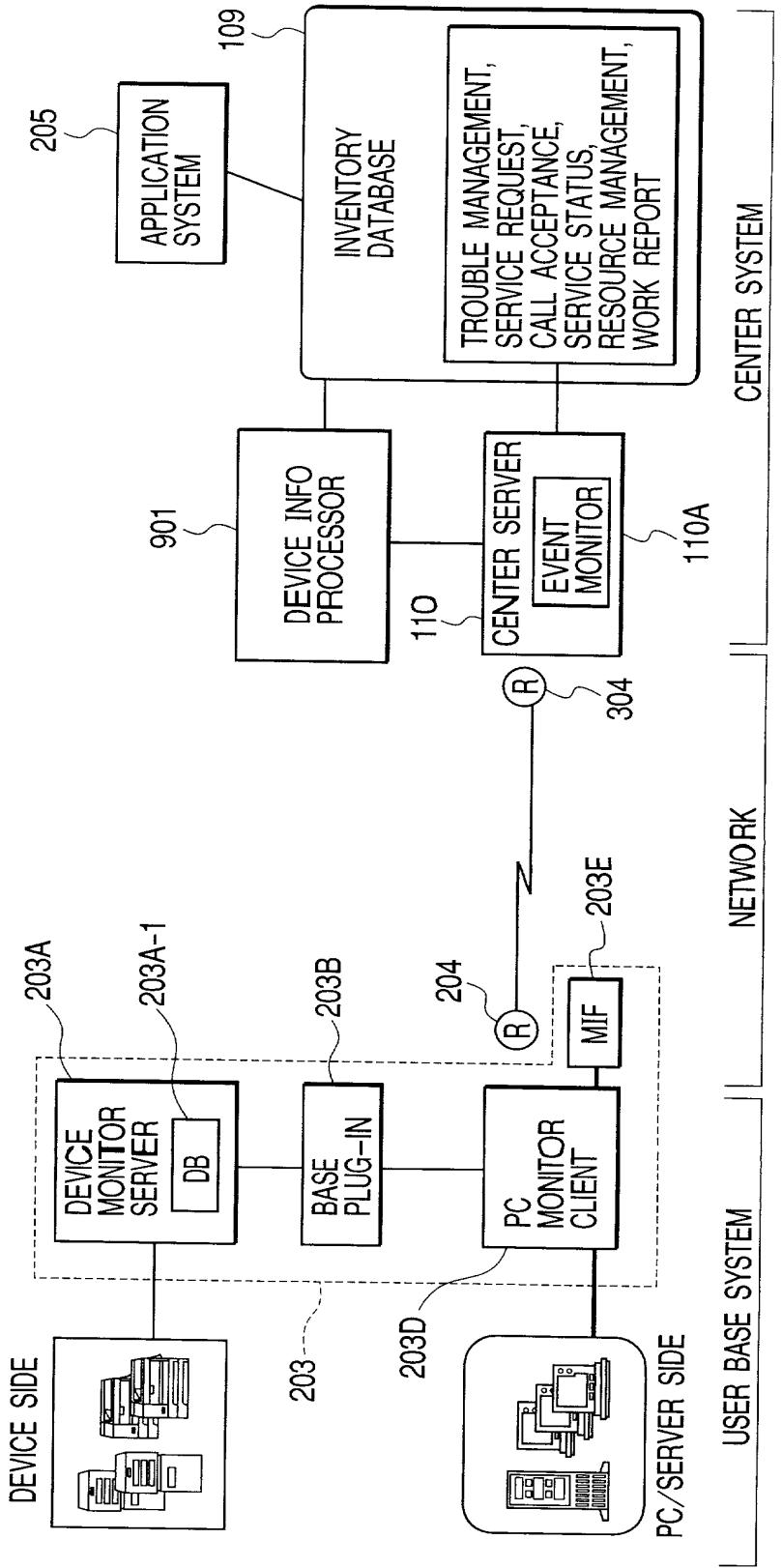
FIG. 7



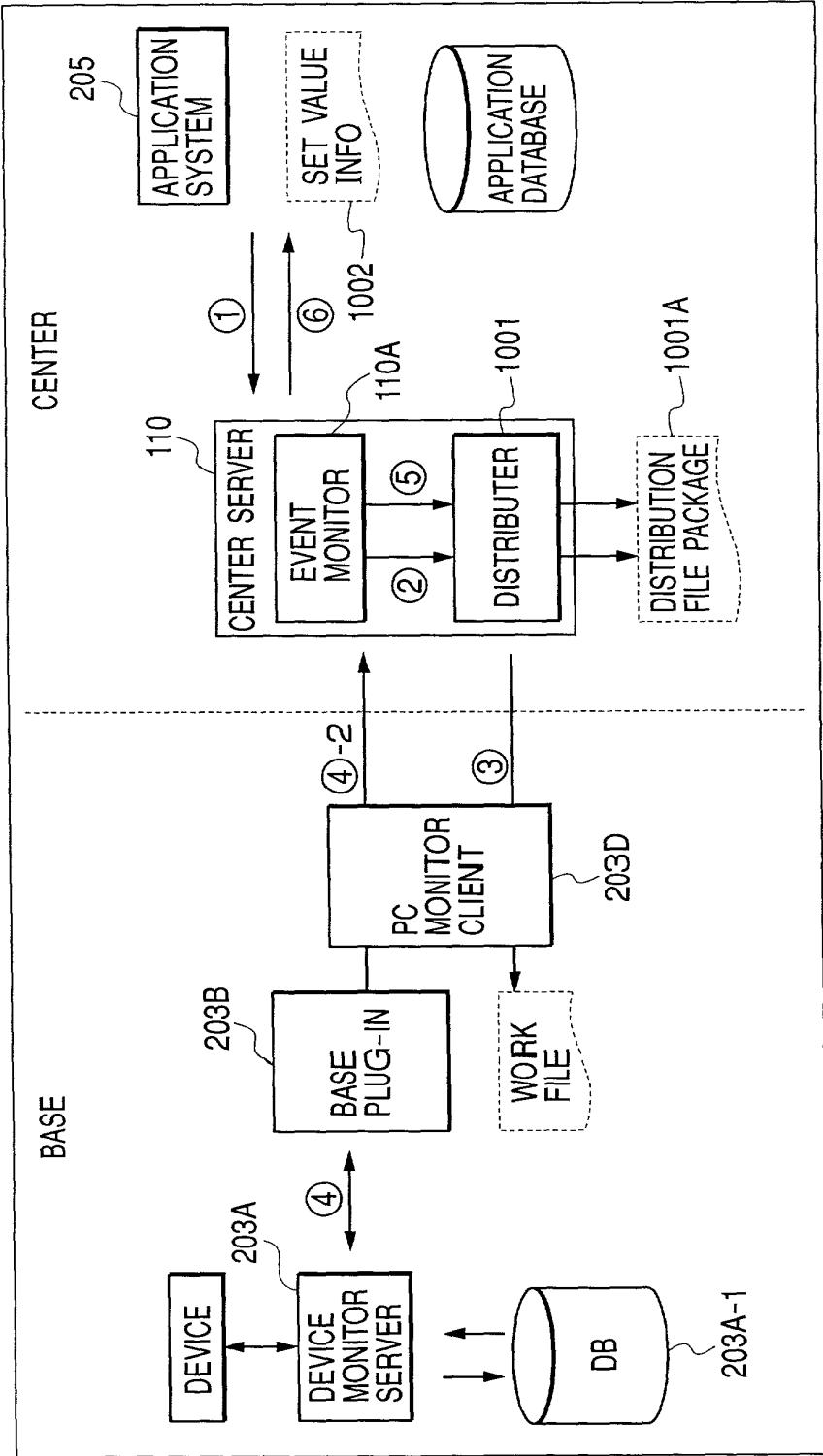
**FIG. 8**

FIELD	LENGTH (BYTE)	USE
TAG		
FLAG	1	B'100'=TCP/IP B'010'=DIAL-UP B'001'=E-MAIL  B'0'=SIMPLE OR FINAL DATA B'1'=CONTINUED
DATA TYPE	1	X'01': REQUEST AUTHENTICATION X'02': REQUEST PARAMETER SETTING X'04': REQUEST DEVICE INFO X'08': REQUEST EVENT INFO X'10': RESPONSE X'80': REQUEST DISCONNECTION
JOB ID	1	X'00': SET PARAMETER X'01': ACQUIRE DEVICE INFO X'02': NOTIFY EVENT INFO
RETURN	1	FOR X'10': RETURN VALUE FOR X'80': REASON FOR DISCONNECTION FOR OTHER DATA TYPE: SET X'00'
DATA LENGTH	4	DATA LENGTH (NETWORK BYTE ORDER)
DATA	VARIABLE LENGTH	DATA

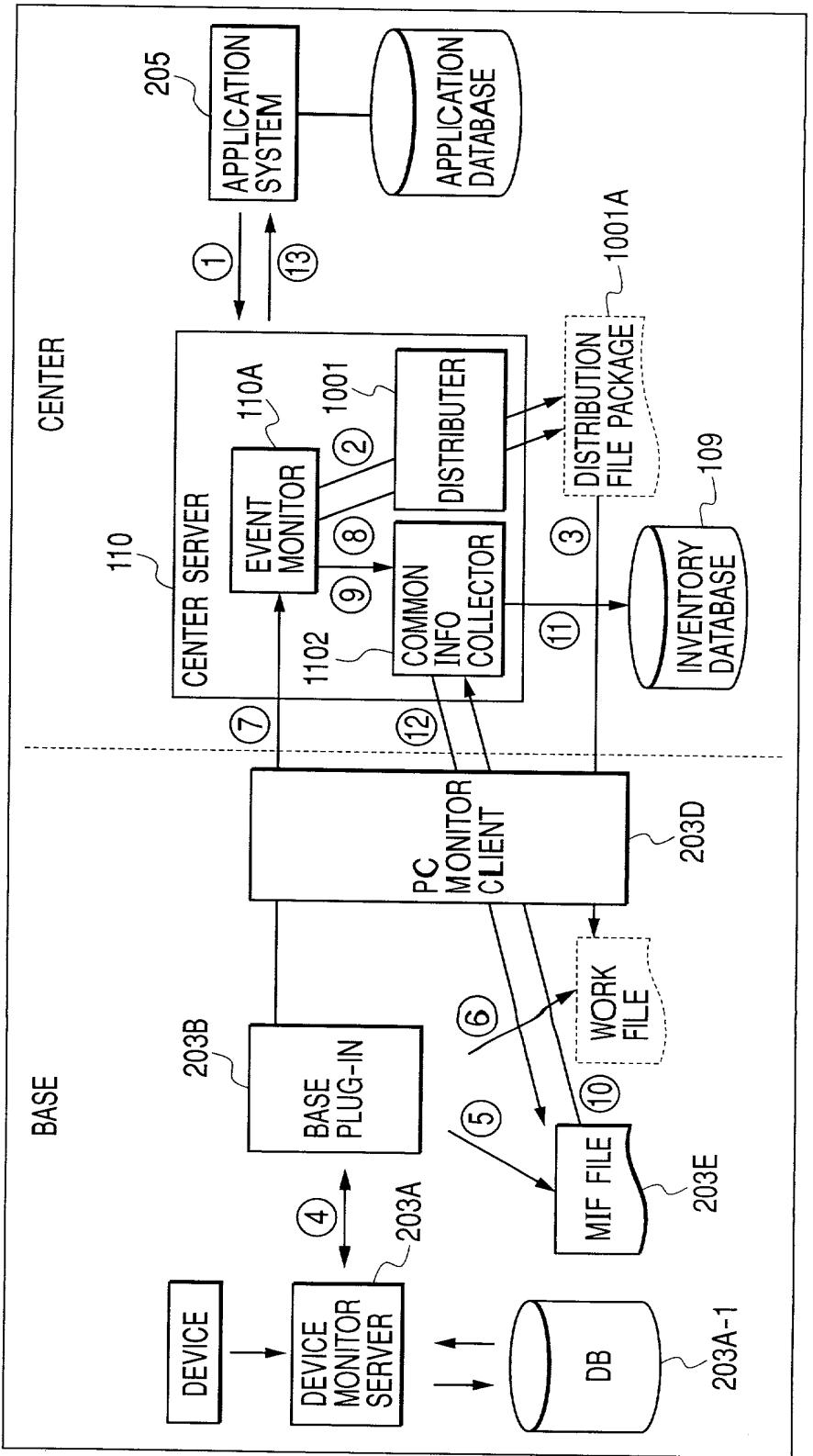
**FIG. 9**



*FIG. 10*



**FIG. 11**



**FIG. 12**

12 / 36

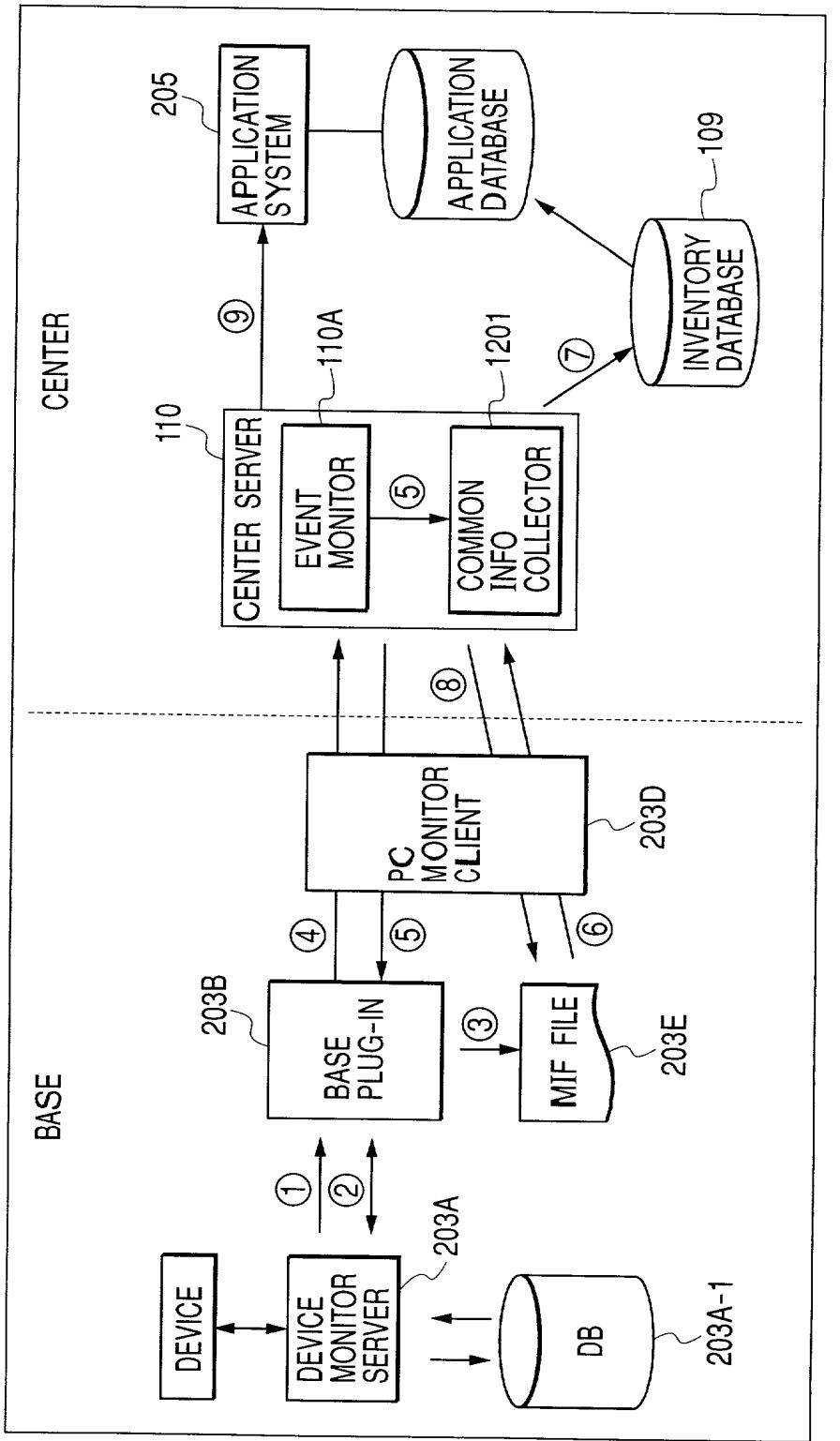
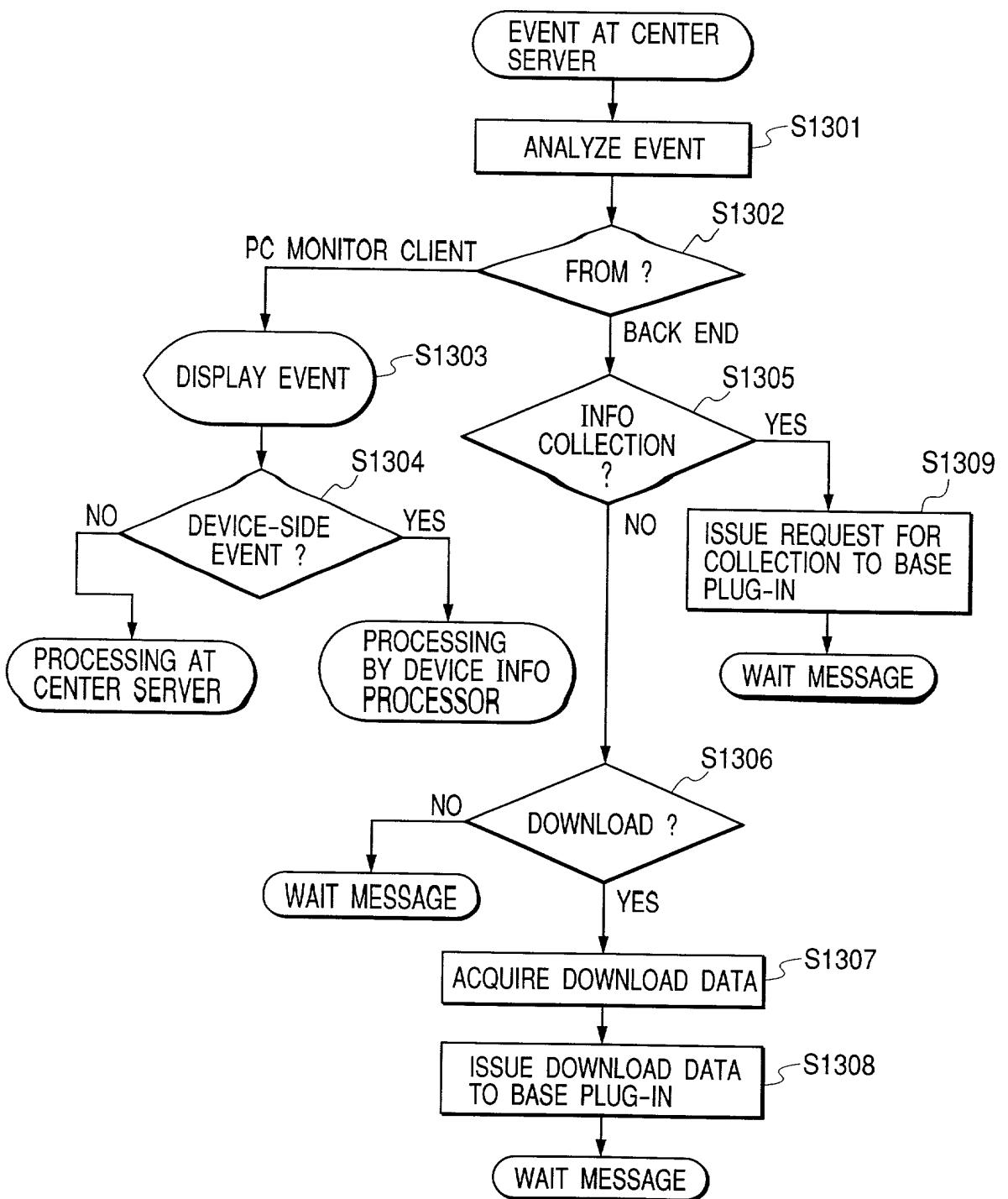


FIG. 13



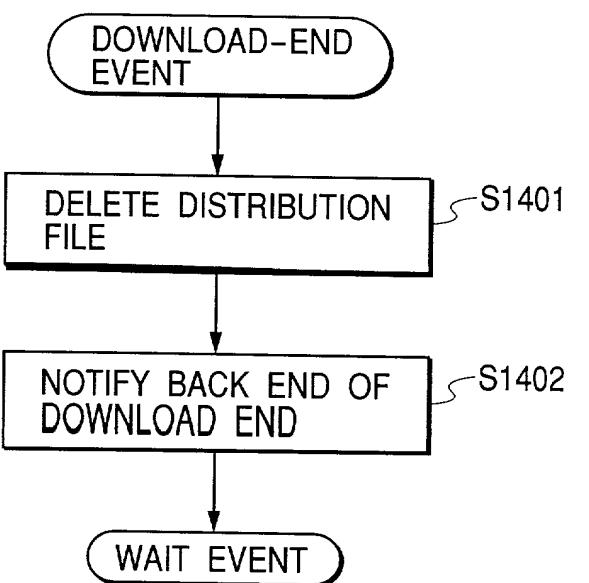
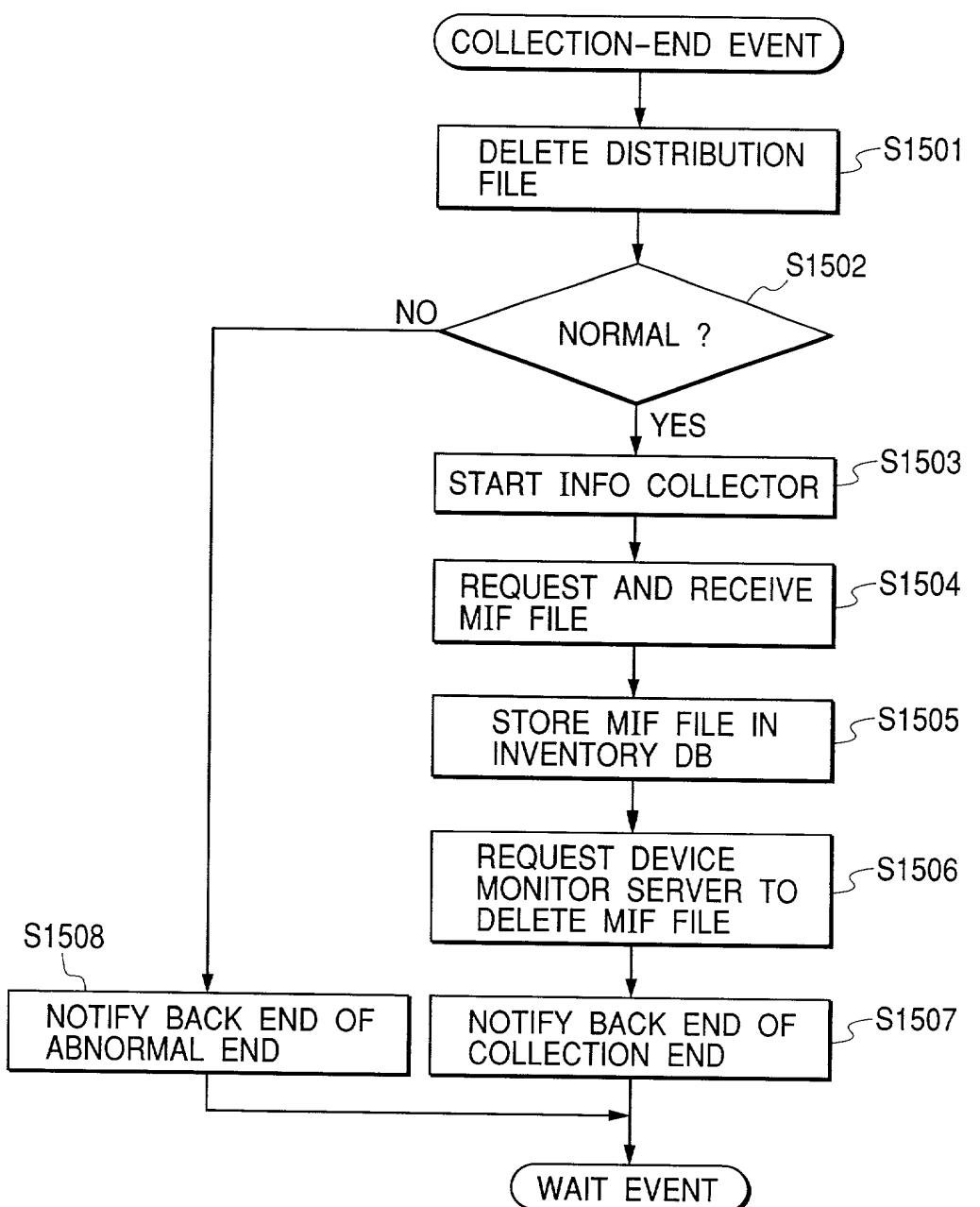
*FIG. 14*

FIG. 15



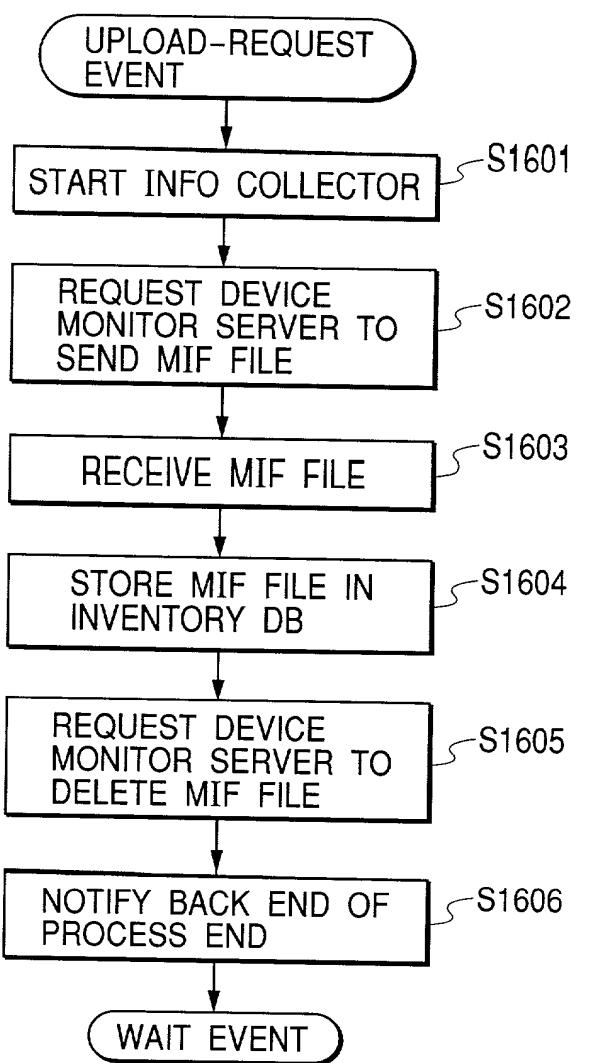
**FIG. 16**

FIG. 17

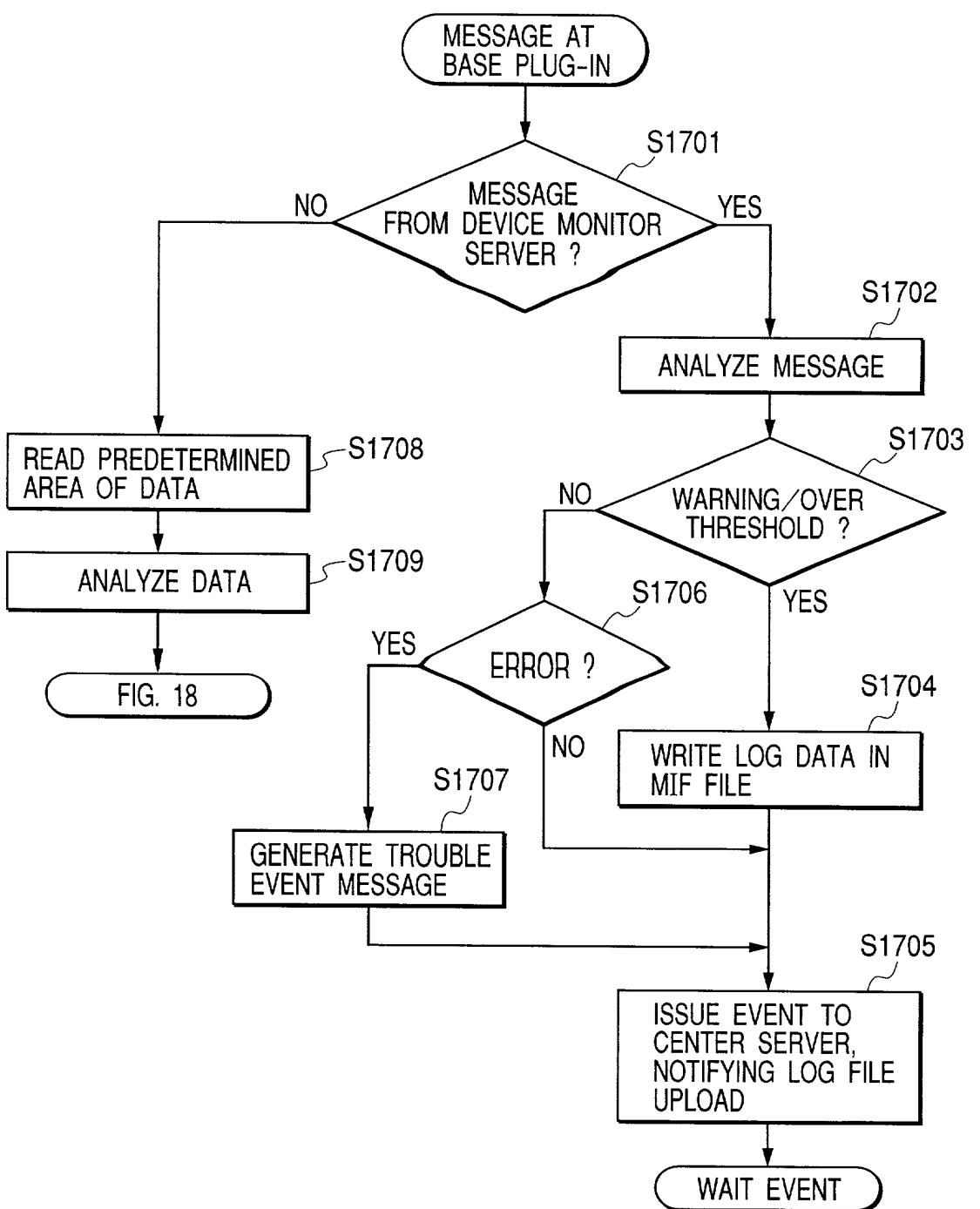


FIG. 18

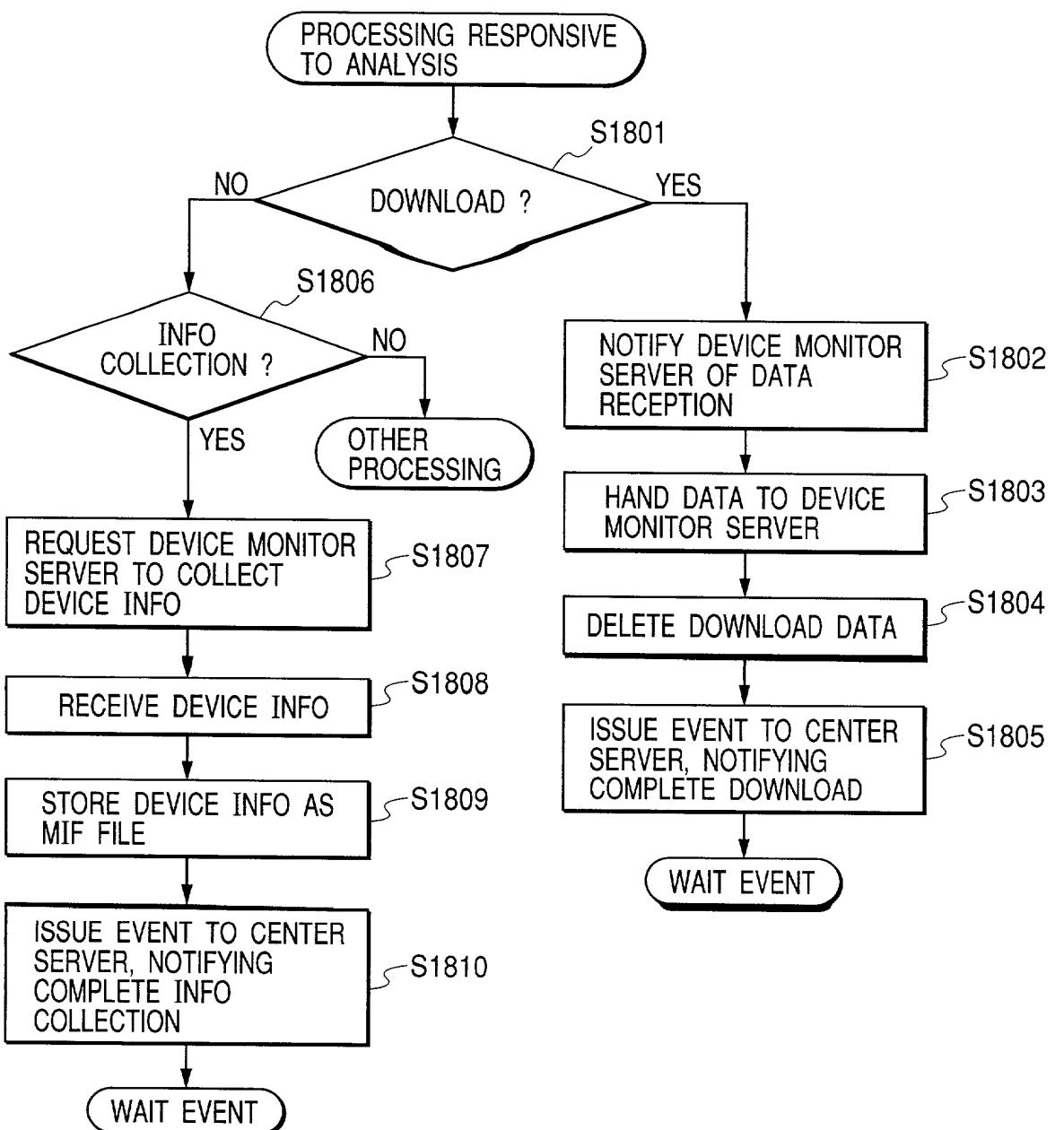
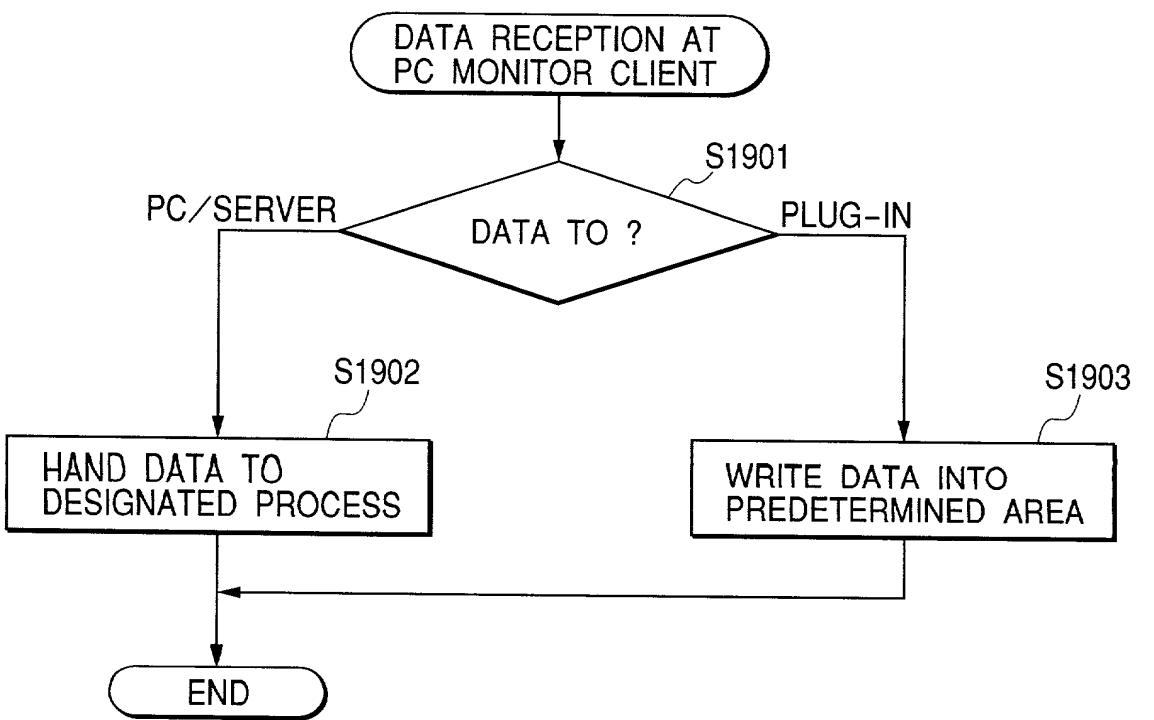


FIG. 19



USER BASE SYSTEM  
2001

FIG. 20

20 / 36

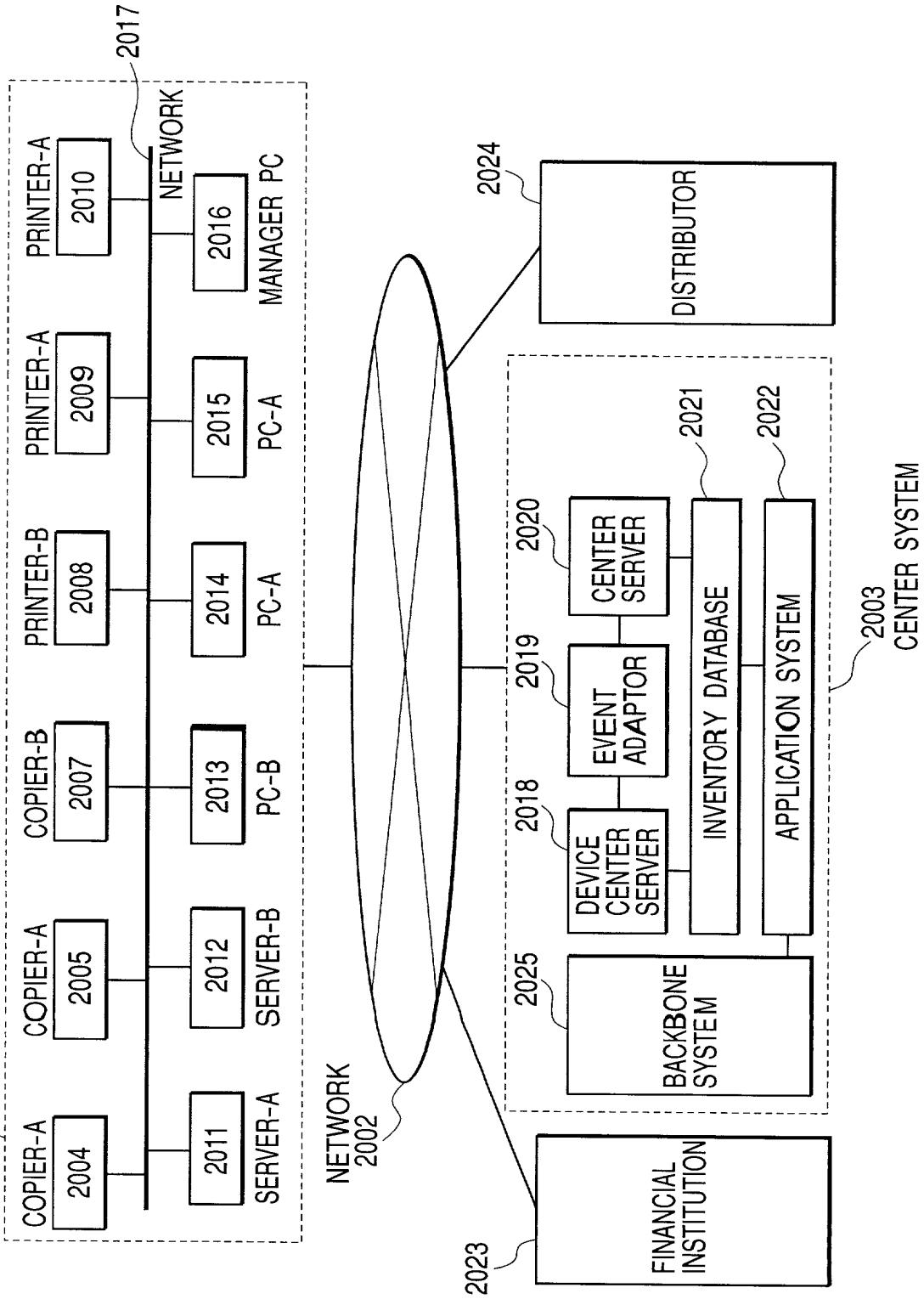


FIG. 21

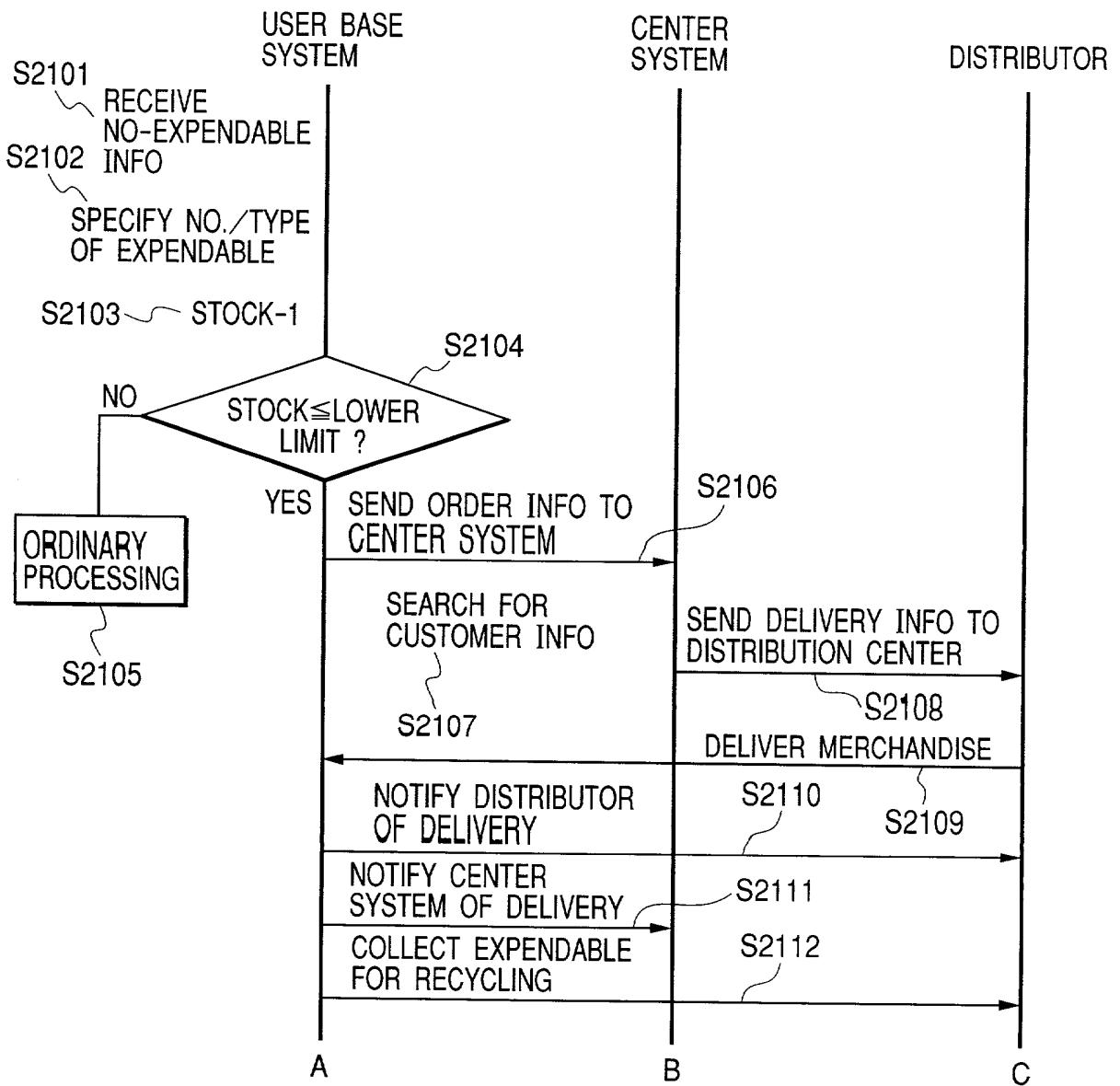


FIG. 22

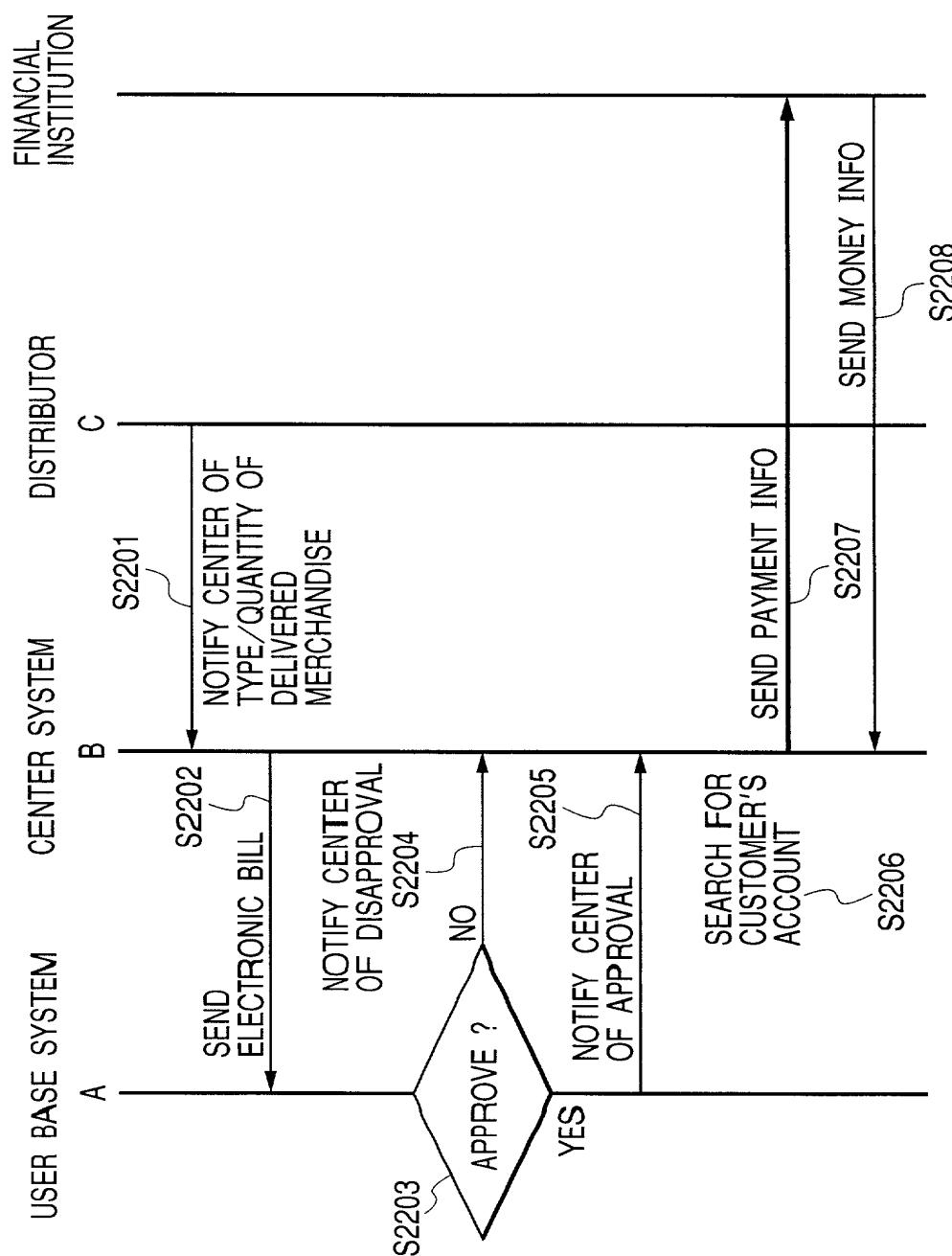


FIG. 23

DEVICE CAT NO./ SERIAL NO.	MAC ADDRESS	IP ADDRESS	EXPENDABLE	2ND LAST REPLACED	LAST REPLACED	NEXT
ABC12343	000085123456	111.222.333.444	AAA	7/12	9/12	11/12
BCD98763	000085777777	111.222.333.555	AAA	8/2	10/12	12/2
CDE55553	000085333333	111.222.333.666	DDD-B	8/30	9/30	10/30
CDE55553	000085333333	111.222.333.666	DDD-C	7/21	9/21	11/21
CDE55553	000085333333	111.222.333.666	DDD-M	8/16	10/10	12/16
CDE55553	000085333333	111.222.333.666	DDD-Y	8/20	10/20	12/20

*FIG. 24*

EXPENDABLE TYPE	STOCK	ORDER THRESHOLD	ORDER UNIT	STATUS
AAA	5	2	4	STOCK OK
BBB	3	1	2	STOCK OK
CCC	2	1	2	ORDER NEXT
DDD-B	1	1	2	ORDERED
DDD-C	1	1	2	REQUIRED TO ORDER
DDD-M	2	1	2	ORDER NEXT
DDD-Y	3	1	2	STOCK OK

24 / 36

*FIG. 25*

BILL NO.	DATE OF BILL	APPROVE/ DISAPPROVE	APPROVE/ DISAPPROVE DATE	REASON FOR DISAPPROVAL
1879-0001	9/30	APPROVE	9/30	
1879-0002	10/15	APPROVE	10/16	
1879-0003	10/30	DISAPPROVE	10/30	1 EP-J RETURNED
1879-0004	11/10			

*FIG. 26*

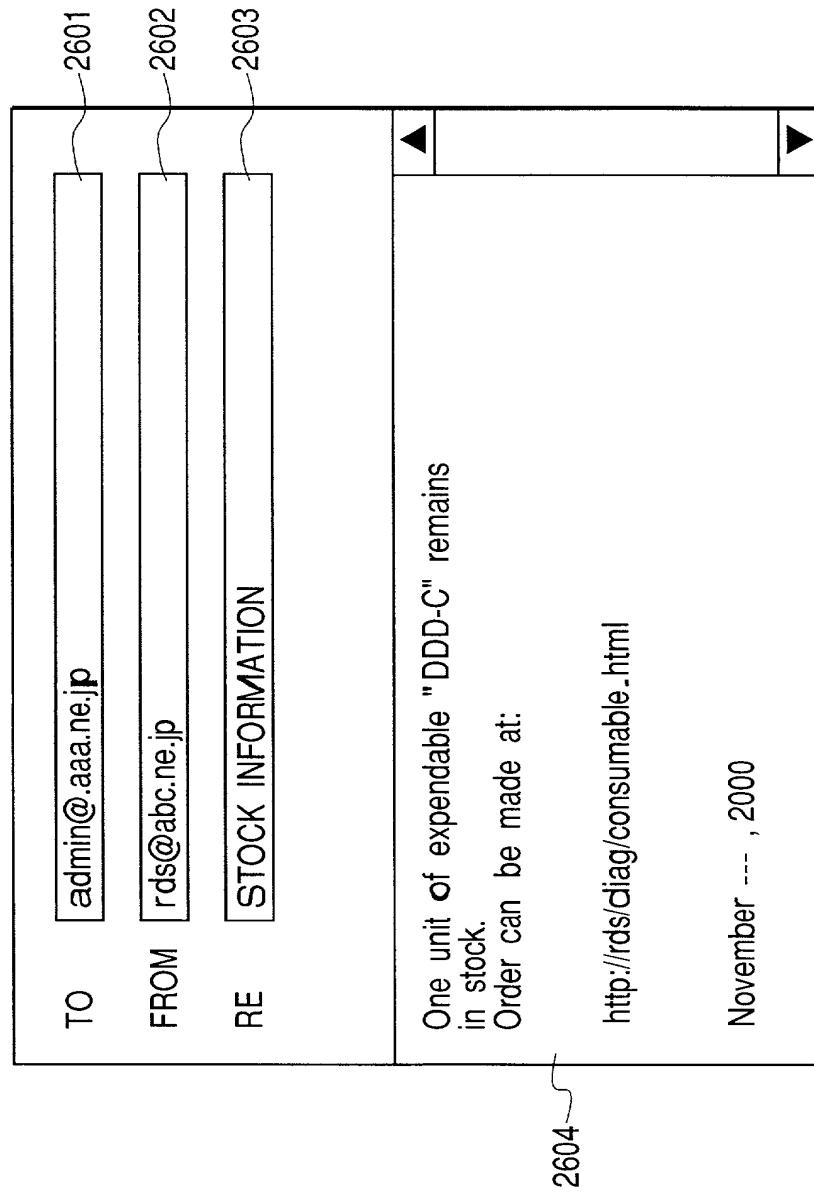


FIG. 27

Diagram illustrating a database query or report structure:

```

    +-----+-----+-----+-----+
    | EXPENDABLE | STOCK | ORDER | ORDER |
    | TYPE       |       | THRESHOLD | UNIT   |
    |             |       |            |        |
    | EP-J       | 5     | 2          | 4      | STOCK OK
    | EP-K       | 3     | 1          | 2      | STOCK OK
    | EP-L       | 2     | 1          | 2      | DRDER NEXT
    |             |       |            |        | DRDER
    | CLC-B      | 1     | 1          | 2      | ORDERED
    | CLC-C      | 1     | 1          | 2      | REQUIRED TO ORDER
    | CLC-M      | 2     | 1          | 2      | ORDER NEXT
    | CLC-Y      | 3     | 1          | 2      | STOCK OK
    +-----+-----+-----+-----+
  
```

The table has 4 columns: EXPENDABLE TYPE, STOCK, ORDER THRESHOLD, and ORDER UNIT.

Grouping and navigation:

- Rows 2701 through 2706 are grouped by EXPENDABLE TYPE.
- Rows 2702 through 2706 are grouped by STOCK.
- Rows 2703 through 2705 are grouped by ORDER THRESHOLD.
- Rows 2704 through 2705 are grouped by ORDER UNIT.
- Row 2706 is grouped by DRDER.
- Navigation arrows are present at the top right and bottom right.
- Callout boxes highlight specific rows and fields:

  - Callout 2707 points to the DRDER row for CLC-C and EP-L.
  - Callout 2708 points to the STOCK OK field in the CLC-Y row.
  - Callout 2709 points to the CANCEL button.
  - Callout 2708 also points to the OK button.
  - Callout 2709 also points to the 2 UNITS field in the CLC-C row.

*FIG. 28*

TO	admin@.aaa.ne.jp	2801
FROM	rds@abc.ne.jp	2802
RE	RECEIPT OF BILL	2803

Please approve the bill at:

2804-  
<http://rds/diag/18790004.html>  
November --- , 2000  
e-Maintenance Center

**FIG. 29**

2908

NO. 1879-0004																																						
BILL																																						
2901	2902	2903	November ---, 2000 e-Maintenance Center																																			
			2904																																			
<table border="1"> <thead> <tr> <th>MERCHANDISE</th> <th>UNIT</th> <th>PRICE</th> <th>UNITS</th> <th>AMOUNT</th> </tr> </thead> <tbody> <tr> <td>AAA</td> <td></td> <td>¥10,000</td> <td>4</td> <td>¥40,000</td> </tr> <tr> <td>BBB</td> <td></td> <td>¥20,000</td> <td>2</td> <td>¥40,000</td> </tr> <tr> <td>DDD-C</td> <td></td> <td>¥15,000</td> <td>2</td> <td>¥30,000</td> </tr> <tr> <td><b>TOTAL</b></td> <td></td> <td></td> <td></td> <td>¥110,000</td> </tr> <tr> <td><b>TAX</b></td> <td></td> <td></td> <td></td> <td>¥5,500</td> </tr> <tr> <td><b>BILL</b></td> <td></td> <td></td> <td></td> <td>¥115,500</td> </tr> </tbody> </table>				MERCHANDISE	UNIT	PRICE	UNITS	AMOUNT	AAA		¥10,000	4	¥40,000	BBB		¥20,000	2	¥40,000	DDD-C		¥15,000	2	¥30,000	<b>TOTAL</b>				¥110,000	<b>TAX</b>				¥5,500	<b>BILL</b>				¥115,500
MERCHANDISE	UNIT	PRICE	UNITS	AMOUNT																																		
AAA		¥10,000	4	¥40,000																																		
BBB		¥20,000	2	¥40,000																																		
DDD-C		¥15,000	2	¥30,000																																		
<b>TOTAL</b>				¥110,000																																		
<b>TAX</b>				¥5,500																																		
<b>BILL</b>				¥115,500																																		
2905	<input type="checkbox"/> APPROVE																																					
2906	<input type="checkbox"/> DISAPPROVE																																					
2907	REASON FOR DISAPPROVAL																																					

*FIG. 30*

3005

NO. 1879-0004		November ---, 2000		e-Maintenance Center	
3001	3002	3003	3004		
MERCHANDISE	UNIT PRICE	UNITS	AMOUNT		
AAA	¥10,000	4	¥40,000		
BBB	¥20,000	2	¥40,000		
CCC	¥15,000	2	¥30,000		
<b>TOTAL</b>			¥110,000		
<b>TAX</b>			¥5,500		
<b>BILL</b>			¥115,500		

This bill was approved by you November ---

# FIG. 31

3105

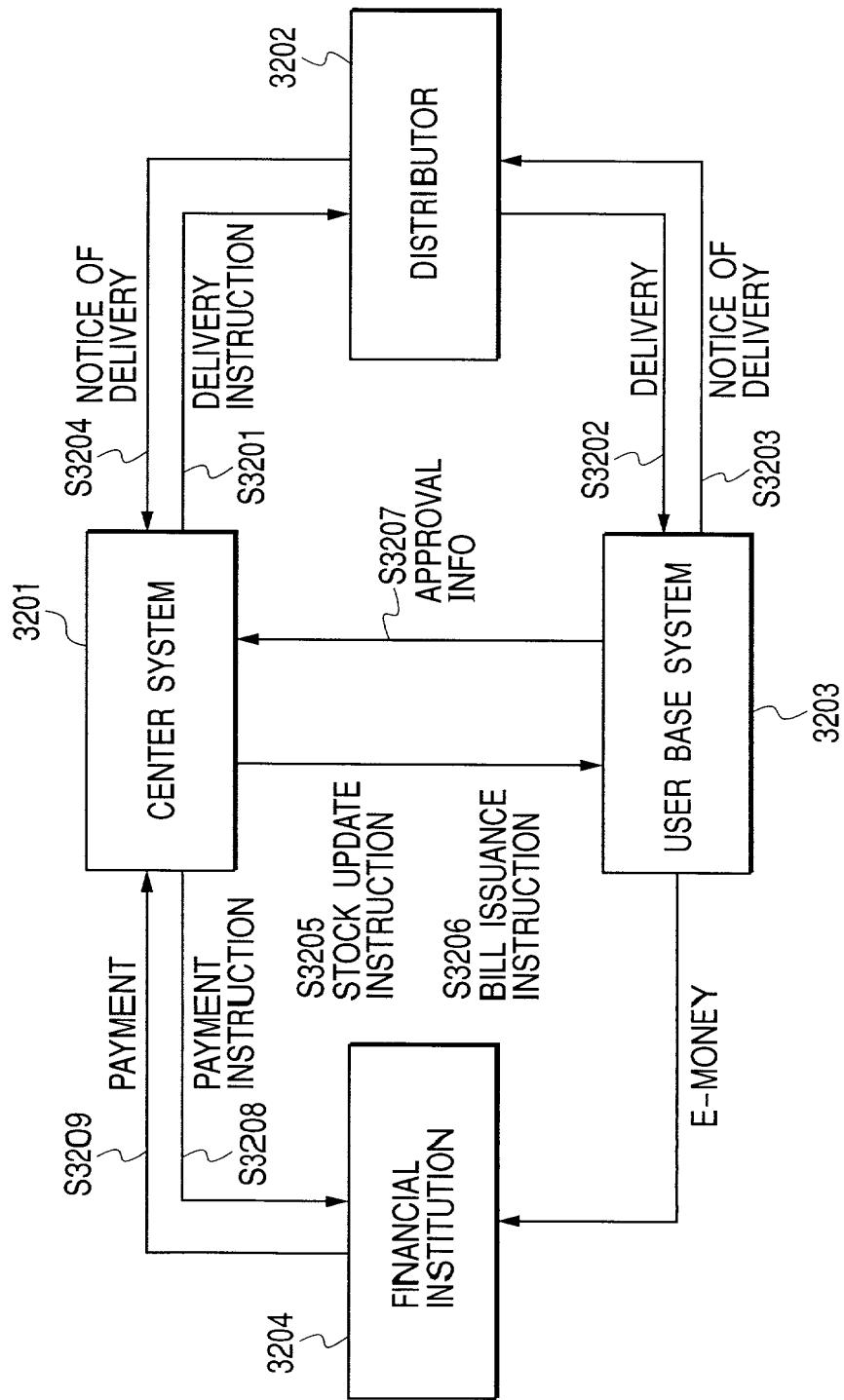
NO. 1879-0004			
3101	3102	3103	3104
MERCHANDISE	UNIT PRICE	UNITS	AMOUNT
AAA	¥10,000	4	¥40,000
BBB	¥20,000	2	¥40,000
CCC	¥15,000	2	¥30,000
<b>TOTAL</b>			¥110,000
<b>TAX</b>			¥5,500
<b>BILL</b>			¥115,500

November --- , 2000  
e-Maintenance Center

This bill was disapproved by you November ---  
We will contact you soon.

**FIG. 32**

31 / 36



**FIG. 33****FIG. 33A**

FIG. 33A | FIG. 33B

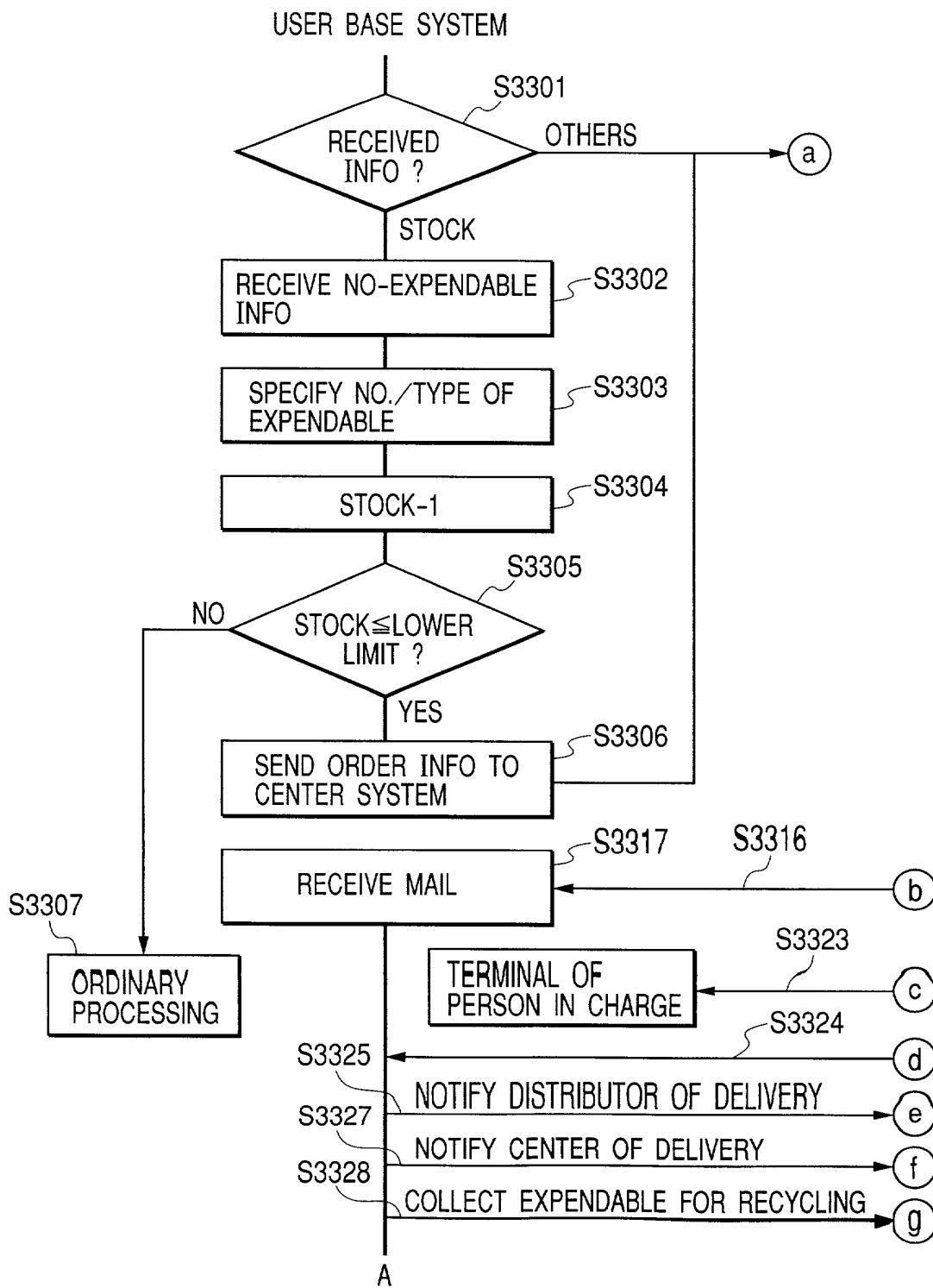
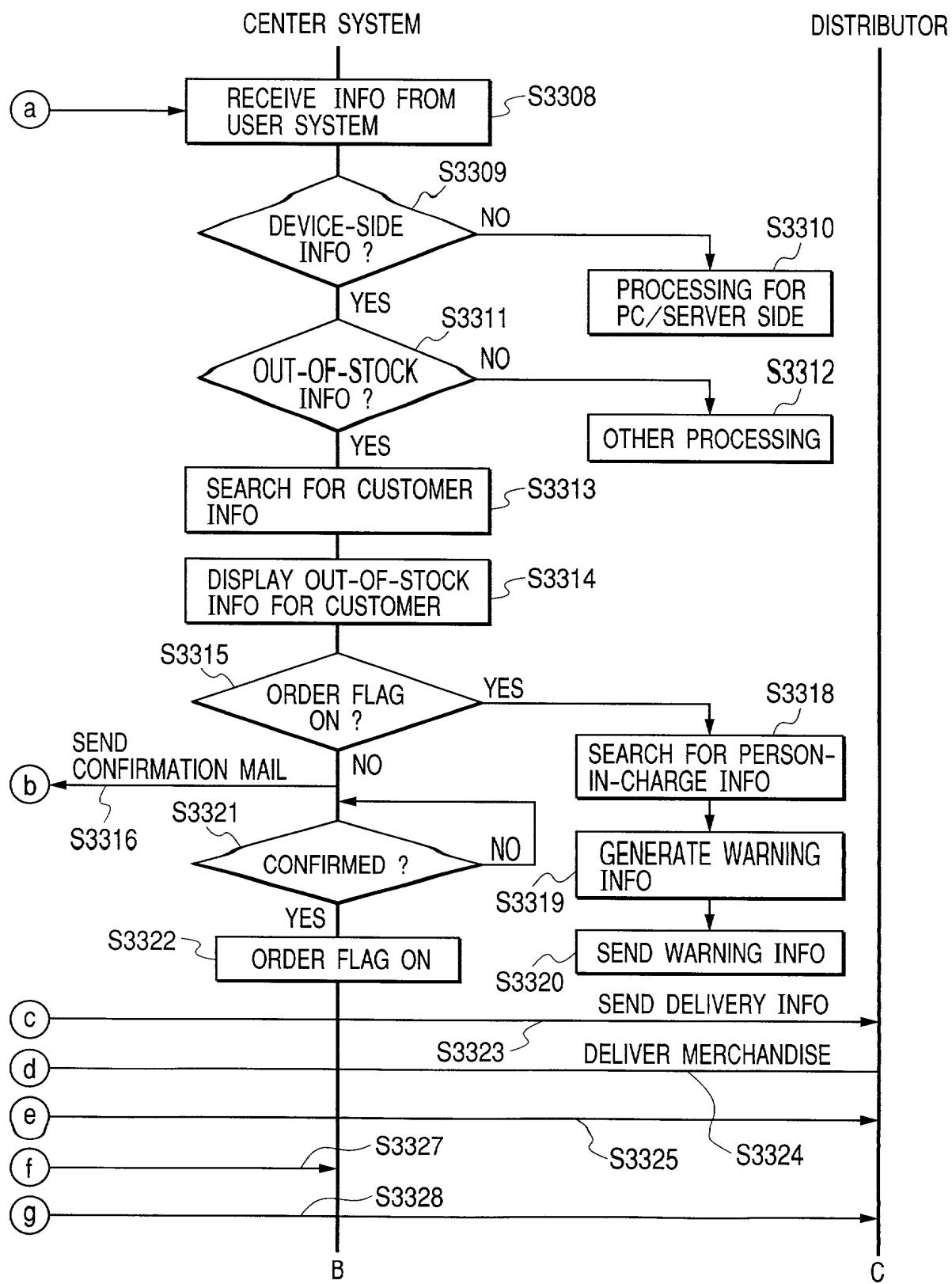


FIG. 33B



**FIG. 34**

MONITOR WINDOW					
LOG001-01	3410	3407	SEND CONFIRMATION	ENTER CONFIRMATION	ENTER RESULT
VIA	SEARCH CONDITION	PROCESS TYPE	SEARCH PERIOD	3406	
<input type="checkbox"/> Fax	<input type="checkbox"/> SERVICE SEPARATION	<input type="checkbox"/> EXPENDABLE	<input type="checkbox"/> MONTH	<input type="checkbox"/> DATE	<input type="checkbox"/> YEAR
<input type="checkbox"/> Mail	<input type="checkbox"/> PROCESSING	<input type="checkbox"/> PROCESSED	<input type="checkbox"/> YEAR~	<input type="checkbox"/> MONTH	<input type="checkbox"/> DATE
3405	DATE	e-BOX ID CONFIRMATION NO.	DEVICE S/N	CUSTOMER NAME	SERVICE    ERROR    PROCESS
3401	2000/O/x 15:04:59	EBOXRT000006 No.1879-0004			EXPENDABLE    EXPENDABLE    UNDELIVERED
	2000/O/x 15:04:48	EBOXRT000006 No.1879-0005			EXPENDABLE    EXPENDABLE    UNPROCESSED
	2000/O/D 08:42:34	EBOXRR000001 No.1879-0006			EXPENDABLE    EXPENDABLE    UNPROCESSED
	2000/O/D 09:22:36	EBOXRR000001 No.1879-0007			EXPENDABLE    EXPENDABLE    UNPROCESSED
	2000/O/D 16:36:53	EBOXRR000001 No.1879-0008	3403		EXPENDABLE    EXPENDABLE    UNPROCESSED
3402					3404

*FIG. 35*

CONFIRMATION	
<input type="checkbox"/> CUSTOMER INFO	<input type="checkbox"/> PRINT <input type="checkbox"/> REGISTER <input type="checkbox"/> RETURN
<input type="checkbox"/> ORDER NO. <input type="text"/>	<input type="checkbox"/> 3501
<input type="checkbox"/> DELIVER TO <input type="text"/>	
<input type="checkbox"/> WAREHOUSE <input type="text"/>	
<input type="checkbox"/> CORP NAME <input type="text"/>	
<input type="checkbox"/> ADDRESS <input type="text"/>	
<input type="checkbox"/> TEL <input type="text"/> PERSON IN <input type="text"/> ABC <input type="checkbox"/> CHARGE <input type="text"/>	
<input type="checkbox"/> REMARKS <input type="text"/> 3505	
EXPENDABLE INFO	
<input type="checkbox"/> MERCANDISE NAME <input type="text"/> <input type="checkbox"/> Toner (Black)	<input type="checkbox"/> TYPE EP-L
	<input type="checkbox"/> UNITS ORDERED <input type="text"/> 3
	<input type="checkbox"/> UNITS DELIVERED <input type="text"/> 3
RESULT INFO	
<input type="checkbox"/> DELIVERY DATE <input type="text"/>	<input type="checkbox"/> MONTH <input type="text"/> YEAR <input type="checkbox"/> NAME OF DELIVERER <input type="text"/>

# FIG. 36

36 / 36

